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Meeting the needs of distance learners: The creation of an interactive resource pack for library inductions

Charlotte Gleeson

Background to library inductions for distance learners at Chester

- Occasional induction as part of programme
- Lack of face-to-face contact
- Confusion over access to resources
- Gap in the service

Why introduce a resource pack?

- To address some of the barriers faced by distance learners in induction
- To meet different learning styles
- To make the induction process more personal
- To save time and demands of University induction period

Creating the resource pack

- Storyboard and script development
- Liaison and involvement with several areas of the department
 - LTU
 - AV & Video Production
 - Graphics



Video



Analysis and feedback

- Positive feedback – raised awareness
- Cost implications
- Constant changes and development to the VLE
- Too “personal”

Contact Details:

LIS Helpdesk

Email: lis.helpdesk@chester.ac.uk
Telephone: 00 44 1244 51234 (from 9am - 8.30pm during weekdays and between 12 - 6pm on the weekend)

Library Subject team

Charlotte Gleeson (Subject Librarian) – c.gleeson@chester.ac.uk
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Donna Crookall (Assistant Subject Librarian) – d.crookall@chester.ac.uk
Telephone: 00 44 1244 513306 (from 9 - 5.30pm Monday - Friday)

Distance Learner Service

Joanna Shepherd (Distance Learning Librarian) – j.shepherd@chester.ac.uk
Sam Chadwick (Assistant) – s.chadwick@chester.ac.uk
Telephone: 00 44 1244 511158



This pack contains a resource CD and a tutorial DVD.
Please contact the Library Subject Team if anything is missing.

LIS
Learning and
Information
Services

Clinical Sciences
Library Induction:

RESOURCES PACK



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Future Plans

- Creation of a more generic resource pack – not subject specific
- Rolling out to other library subject teams
- Changes to packaging and captions
- Possibility of hosting on a separate server